

## CPBM Syllabus

### **MODULE I - Introduction**

The Indian Private Banking Landscape  
Opportunities and Challenges  
Overview of Global Services  
The Business Models  
Private Client Need Analysis  
Best Practices  
Private Banking Leaders  
Talent Management

### **MODULE II - Investment Products**

Fixed Income  
Corporate Finance & Advisory  
Real Estate & Property Investment / REITs  
Equities  
Exchange Traded Funds / Mutual Funds  
Alternative Investments  
Commodities

### **MODULE III - Alternative Investments**

Private Equity  
Commodities  
Hedge Funds  
Options & Structured Solutions  
Derivatives - Foreign Exchange, Interest Rates & Credit  
Case Study

### **MODULE IV - Investment Advisory**

Financial Planning Basics  
Alpha-Beta Separation in Portfolio Construction  
Asset Allocation - Strategic versus Tactical  
Security Selection and Investment Styles  
The Process of Portfolio Management  
Monitoring, Servicing and Communicating  
Portfolio Measurement  
Understanding Client's Needs & Risk Appetite  
Behavioral Finance  
Case Study on Portfolio Construction

## **MODULE V - International Wealth Planning**

Wealth planning tools that help uncover a client's succession, asset protection and philanthropic needs and other financial needs and goals

Trust, Foundations & Other Tools

Estate Planning - Common and Complex Structures

International tax concepts for wealth planners

Case Study

## **MODULE VI - Family Governance**

Understanding the multinational nature of the family

Ownership and family governance policies

Informing the younger generation regarding family wealth

Informal & formal family constitution

Leadership & decision-making process

Dispute resolution

## **MODULE VII- Family Office**

Establishing a Family Office

Family Office Management

Family Office Operations

Family Office Investments

Family Offices & Technology

Family Office Governance

Indian Family Offices

## **MODULE VIII - Managing Successful Client Relationships**

Framework for establishing rapport and techniques for enhancing trust with clients  
Proven techniques for more effective negotiations, asking for referrals and advanced presentation skills

Developing an effective account plan

Strategies to managing the pipeline, identifying opportunities and expanding connections

Understanding the client segmentation

Adopting an entrepreneurial approach to building a client's book

How to leverage on internal resources to help your clients

What constitutes a good account review

How to perform ongoing due diligence

## **MODULE IX - Client Onboarding, Compliance, Risk and Crisis Management**

Regulatory Framework

Fair Dealing Guidelines

Anti-Money Laundering

Industry Trends Impacting Wealth Management

Understanding Risk Families in Wealth Management

Understanding and Managing Client Risk & Exposure